



TBL Business Practices Technical Forum Kick-Off

December 11, 2002

Clark County PUD



Introduction

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Forum Principles: Introduction

- Adherence to Attachment 5 of the 2004 Settlement Agreement
- *Ex Parte* is in effect
- Customer's opportunity to be heard
- TBL will manage & facilitate Forums
- Customers will help shape the Forum's structure



Technical Forum: Norms

- Technical Forums will foster open **COMMUNICATION** and **COLLABORATION**
- Technical Forums will be well-documented to ensure **ACCURACY** and **FOCUS**
- Participants shall involve appropriate **TECHNICAL PERSONNEL**

Forum Principles: Customers

- Forum success depends on Customer participation at the appropriate level
- Customer technical experts strongly encouraged to participate
- Customers encouraged to contribute to issues, structure and procedures of Technical Forum
- Customer feedback and input will be considered during the development of business practices and systems developments

Forum Principles: TBL



- Strengthen relationships with customers
 - Create an environment to constructively discuss business practice and system issues.
 - Develop a better understanding of the real customer concerns regarding TBL business practices & systems
 - Sustain an ongoing discussion between TBL and its customers
- Create an atmosphere for strategic alignment of business problems with technical solutions.
- TBL will be accountable with clear actions and follow through on issues raised during the forums.



Staying Engaged

- Face to Face Technical Forums 3-4 times during the next year
 - Possibility for additional forums or smaller issue-specific meetings as necessary
- www.transmission.bpa.gov/business/techforum.cfm
 - Updated regularly
- Technical Forum Email List:
 - subscribe at www.transmission.bpa.gov/business or send email to lharris@bpa.gov



Tech Forum Web Screenshot

BPA - Transmission Business Line | Business | Business Practices Technical Forum - Microsoft Internet Explorer provided by Bonneville

Address: http://www2.transmission.bpa.gov/business/techforum.cfm

BONNEVILLE POWER ADMINISTRATION
TRANSMISSION BUSINESS LINE

ABOUT TBL BUSINESS CAREERS LAND PROJECTS EDUCATION COMMUNITY

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Business

Business Practices Technical Forum

TBL has created a forum to promote open, technical discussions of business practices and system issues. The forum is one way that TBL is working collaboratively with customers to address and resolve issues. Other interested parties are welcome to attend. This site will support current, future and past technical forums and will be updated regularly.

Technical Forum News

- Calendar of Proposed Forums
- OASIS Notifications
- OASIS Business Practices
- Technical Forum Archives

Kick-Off Forum is December 11!

Wednesday, December 11, 2002
12:00 p.m. to 5:00 p.m.
Clark County Public Utility District Auditorium
1200 Fort Vancouver Way
Vancouver, WA
Phone Bridge: (360) 418-8001 enter 2969# after the welcome message. [Directions](#)

Meeting Materials:

Adjust your View!
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The Issues and the Experts

- Operating Reserves
 - Dave Gilman (Warren McReynolds)
- Real Power Losses
 - Shirley Buckmier
- Curtailment
 - John Anasis
- Scheduling Practices (*i.e. Wind*)
 - Correne Surface
- Systems Overview
 - Dennis Stevens